

## PA/PT400 Transition to PA/PT403 FAQs

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Summarized below are a series of Frequently Asked Questions that are intended to assist you in your efforts to smoothly transition your customers from the PA/PT400 series to the new generation of PA/PT403 products.

**Q What are the differences between a PA/PT400 and PA/PT403?**

**A** The PA/PT403 is an enhanced version of the PA/PT400 and the differences are outlined below:

	PA/PT400	PA/PT403
<b>RAM</b>	512 KB	2 MB
<b>Flash</b>	1 MB	2 MB
<b>Print Speed</b>	2 i.p.s.	3 i.p.s.
<b>ZPL Version</b>	x.8	x.10
<b>ZBI</b>	NO	YES

**Q Will my current application program interact with a PA/PT403 the same as it did with my PA/PT400?**

**A** The ZPL language being sent to your old PA/PT400 is compatible with a PA/PT403. ZPL x.10 is an enhanced version of ZPL x.8 and is 100% compatible.

**Q Will the PA/PT400 be discontinued in favor of the PA/PT403?**

**A** The PA/PT403 is 100% compatible with the PA/PT400 and will be discontinued at a future date.

**Q When my old printer's End of Life date arrives, do I have to discard it and buy the new PA/PT403?**

**A** No, a properly maintained PA/PT400, from Zebra, should give you years of trouble free service. Zebra will continue to offer parts and service to maintain your investment.

**Q Can the accessories that I use with my PA/PT400 be used with a PA/PT403?**

**A** Yes, the batteries, power supplies, cables, chargers and other accessories used with the PA/PT400 are fully interchangeable with a PA/PT403.

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**Q Will I continue to receive service and support on PA/PT400 I already bought?**

**A** Yes, Zebra will continue to sell parts and service the PA/PT400 series. Since many of the same parts are used on the PA/PT 403 you will enjoy an extended period of time in which spare parts will be available for the PA/PT400.

**Q Does the same media I use with the PA/PT400 work in the new PA/PT403?**

**A** Yes, the PA/PT400 and PA/PT403 media specifications are identical which means you can continue to use your current media.

**Q I am a MPS, VAR or VAD, what new parts will I have to stock for the PA/PT403?**

**A** There will only be one new part for you to inventory. The major difference between the PA/PT400 and PA/PT403 is the MLB. The current PA/PT400 MLB (580008) will become obsolete and will be replaced with the same MLB used in the PA/PT403 (52700). The other differences are only product labeling.

**Q Will the new PA/PT403 product have wireless capabilities?**

**A** Currently we offer only IrDA v1.1 in the PA/PT403. However, serial bridges are available from third party vendors to assist in creating a LRRF (Long Range RF) solution.

**Q Will the PA/PT403 support EPL or CPCL besides the standard ZPL?**

**A** The PA/PT403 will not have emulation supporting EPL or CPCL. However, since the PA/PT403 supports ZBI it is possible to write programs that would interpret these data streams and reformat it to ZPL.

**Q Does the PA/PT403 support ZBI (Zebra Basic Interpreter)?**

**A** Yes, the PA/PT403 supports ZBI. ZBI is a Basic language program that can reside on and be run on the PA/PT403 printer. It allows the printer to have the intelligence to make decisions about what data to keep and what to ignore. It can also send data to devices that normally need to be connected to a PC such as Scanners and Scales.