Logoff, cont.

3. To complete logoff, select **OK**.

Logoff Completed	
ОК	J

To Print a Receipt or Reconciliation Report

- 1. Press the printer's **Power** button. The green Power light is now lit.
- 2. Make sure that there is sufficient paper in the printer and press the **Feed** button to advance paper to just beyond the cutter edge.
- 3. When the printing prompt displays on the MTT, select **OK** or the appropriate menu option and point the MTT directly at the printer's infrared receiver (no more than 20 inches away). Do not move the MTT until the receipt begins to print.

If you entered AVS information or a CVV2 code for a Sale, the response codes will print on both receipts once the payment processor has issued an authorization code approving the amount.

Notes

- To use normal phone functions without logging off, select Exit from the Transactions menu. To resume MTT operation, select WAY2Pay from the main phone menu and then select Logon.
- For more detailed instructions on using the printer, charging the battery, and loading paper, see the MTT 1500 User Guide, available for download at <u>http://www.waysystems.com/support</u>.
- □ For a description of Return, Void, Authorize, and Force transactions, see the *MTT 1500 User Guide*.
- For Voids, default MTT administrator logon ID is 123, password is 1234.

Support

- Contact your ISO or payment processor for reconciliationrelated questions.
- For questions regarding the operation of the MTT or transactions, support is available online at <u>http://www.waysystems.com/support</u> and via e-mail at ussupport@waysystems.com.
- Technical support from WAY Support Center is available 7 days a week, 24 hours a day at 1-866-WAY-MTT1 (1-866-929-6881).

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WAY Systems, Inc. MTT 1500 Quick Reference Guide



To Power the MTT On or Off

□ Press and hold down the **Cancel/Power** key for at least 1 second.

MTT Navigation

- □ Press the up and down control keys to highlight the desired menu item.
- Press the left or right control keys to operate the corresponding function.

To Cancel an Operation or Exit to the Previous Screen

 Select the Cancel function or press the Cancel/Power key. (The exceptions are exiting from the Transactions and Print menus.)

Printer Sleep Mode

To conserve battery power, the printer powers down when idle for more than several minutes. Printing from the MTT automatically switches the printer back on.

Logon for Online Mode

- 1. From the main phone menu, select WAY2Pay.
- 2. From the WAY2Pay menu, select **Logon** and wait for initialization.

Logon for Online Mode

3. To connect to the GPRS network, select **OK**.

To work offline, select **Cancel** and see Offline Logon section on next page.

 The WAY2Pay menu redisplays briefly. Do not select Logon again but wait a few seconds for verification of logon and processing messages.

Connect? Cancel OK Logon Completed OK

Network Signal

Strength: 4 of 5.

When logon is completed, select $\mathbf{OK}.$

Sale Transaction

Note: This procedure assumes that Tips and Tolls functions are disabled. For more on these functions, see the *MTT User Guide*.

- 1. From the Transactions menu, select **Sale**.
- 2. Swipe the customer's card.

Note: If you are using AVS or CVV2, wait a few seconds and then select **Manual Entry** to enter the card number and expiration date manually.

 Optional CVV2 Prompt - Enter CVV2 code or leave blank to omit and select OK.

> If no CVV2 code entered, select the reason from the menu or select **Continue** to omit the reason.

 Optional AVS Prompts - Enter customer's 5 or 9 digit billing ZIP code or leave blank to omit and select OK.

> Enter customer's billing street address (numerals only) or leave blank to omit and select **OK**. (example: for 100 Main St, enter 100)





Sale Transaction, cont.

- Enter amount in dollars and cents with no decimal point (example: for \$ 20.00, enter 2000).
- 6. Confirm the amount and select **OK**.
- Select OK to print the merchant copy of the receipt. If printer unavailable or no receipt required, press the Cancel/Power key.



8. From the Print Receipt menu, select **Customer Receipt** to print the customer copy of the receipt. If no customer receipt required, scroll down to **Main Menu** and select **Select**.

Logon for Offline Mode

If the MTT is temporarily out of the GPRS coverage area and cannot communicate, Offline Mode allows you to complete or enter new transactions and store them on the MTT. When communication is restored, you can upload the stored transactions during logoff or reconciliation.

Offline transactions are run at merchant's risk. Final authorization does not occur until transactions are uploaded.

□ To enter Offline Mode, select **OK** in the Unable to Connect screen.



Logoff

- 1. From the Transactions menu, select Logoff.
- 2. If any offline transactions are stored in the MTT, you are prompted to upload and print receipts for them. Otherwise, the Reconcile function starts automatically. Select **OK** to print the Reconciliation Report.

