About This Manual

The *LL 500 Product Reference Guide* provides general instructions for setup, operation, troubleshooting, maintenance, and programming.

Notational Conventions

The following conventions are used in this document:

- Bullets (•) indicate:
  - action items
  - lists of alternatives
  - lists of required steps that are not necessarily sequential
- Sequential lists (e.g., those that describe step-by-step procedures) appear as numbered lists.
- Bar codes are called out in uppercase bold.

Related Publications

- *LL 500 Advanced Programmer's Guide* p / n *70-10383-XX*
- *LL 500 Quick Reference Guide* p / n *70-11919-XX*

Service Information

If you have a problem with your equipment, contact the Symbol Support Center. Before calling, have the model number, serial number, and several of your bar code symbols at hand.

Call the Support Center from a phone near the scanning equipment so that the service person can try to talk you through your problem. If the equipment is found to be working properly and the problem is symbol readability, the Support Center will request samples of your bar codes for analysis at our plant.

If your problem cannot be solved over the phone, you may need to return your equipment for servicing. If that is necessary, you will be given specific directions.

> ***Note:*** *Symbol Technologies is not responsible for any damages incurred during shipment if the approved shipping container is not used. Shipping the units improperly can possibly void the warranty. If the original shipping container was not kept, contact Symbol to have another sent to you.*

Symbol Support Center

In the U.S.A, for service information, warranty information or technical assistance, call:

SYMBOL SUPPORT CENTER
1-800-653-5350

If you purchased your Symbol product from a Symbol Business Partner, contact that Business Partner for service.

Canada

Mississauga, Ontario
Canadian Headquarters
(905) 629-7226

Europe

Wokingham, England
European Headquarters
0734-771-222 (Inside UK)
+441-734-771222 (Outside UK)

Asia

Singapore
Symbol Technologies Asia, Inc.
337-6588 (Inside Singapore)
+65-337-6588 (Outside Singapore)