



Warranty Statement

One-Year Limited Warranty

Symbol Technologies warrants the WK-2080 Bar Code Scanning System to the original purchaser against defects in materials and workmanship for a period of one year from receipt by the end user (dated proof of purchase is required). If Symbol Technologies is notified of such defect(s) during the warranty period, Symbol Technologies will either, at its option, repair or replace product(s) which prove to be defective.

Should Symbol Technologies be unable to repair or replace the product within a reasonable period of time, the customer's alternative exclusive remedy shall be a refund of the purchase price upon return of the product to Symbol Technologies or authorized Symbol Technologies representative.

Exclusions

The above warranty shall not apply to defects to the WK-2080 and/or system host resulting from improper installation or maintenance by the customer, unspecified interfacing, modification or misuse, or operation outside of the environmental specifications for the product.

Obtaining Warranty Service

To obtain warranty service, the complete WK-2080 Bar Code Scanning System including all accessories must be returned in the original shipping box to a service facility designated by Symbol Technologies. In-transit damage is not covered by the warranty. On-site repair of the WK-2080 is not available.

The customer shall prepay shipping charges for products returned for warranty service. Symbol Technologies (or authorized representative) shall pay for return of the products to the customer.

It is recommended that the WK-2080 be serviced in the country of purchase. If this is not practical, customers shall pay all shipping charges, duties, and taxes to and from the service facility for products returned to Symbol Technologies or Symbol Technologies representative from another country.

Warranty Limitations

SYMBOL TECHNOLOGIES MAKES NO OTHER WARRANTY, EITHER EXPRESSED OR IMPLIED, WITH RESPECT TO THIS PRODUCT. SYMBOL TECHNOLOGIES SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Some states, provinces, or countries do not allow limitations on the duration of an implied warranty, so the limitation or exclusion may not apply to you. However, any implied warranty of merchantability or fitness is limited to the one-year duration of this written warranty.

Exclusive Remedies

The remedies provided herein are the customer's sole and exclusive remedies. In no event shall Symbol Technologies be liable for any direct, indirect, special, incidental, or consequential damages, whether based on contract, tort, or other legal theory. Some states, provinces or countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Obtaining Service or Customer Support:

During the Warranty Period

If any hardware component of the WK-2080 should fail during the warranty period, or customer support is required, contact your local authorized Symbol Technologies representative for warranty service or product information.

After the Warranty Period

If any hardware component of the WK-2080 should fail after the warranty period, or customer support is required, contact your local authorized Symbol Technologies representative for service or product information (see *Symbol Support Center* on page iv for the number of your nearest Symbol service center).

Before you call for service...

1. Make sure you have followed the instructions in this manual when installing the WK-2080. Remember that the WK-2080 must be programmed by the user via bar code menus to interface properly with the host system.
2. If you determine that service is required, make sure you have the following information when contacting Symbol Technologies or your authorized Symbol Technologies representative for service:
 - A description of the malfunction (e.g. does the laser illuminate when the scanner trigger is actuated). Be prepared to identify your host system model (e.g. IBM PS/2 model 50).
 - Samples of your bar codes.
 - The WK-2080 serial number (same as on the scanner) and complete model number.
 - If purchased through an authorized Symbol Technologies dealer, a copy of the sales receipt, proof of purchase with purchase date, or other proof of warranty coverage period.
 - Be prepared to give your name, address and daytime telephone number.
 - Remember to include all accessories packed with the WK-2080 system when returning for service under warranty or otherwise.

Note: *Symbol Technologies is not responsible for any damages incurred during shipment if the approved shipping container is not used. Shipping the units improperly can possibly void the warranty. If the original shipping container was not kept, contact Symbol to have another sent to you.*

Symbol Support Center

In the U.S.A, for service information, warranty information or technical assistance, call:

SYMBOL SUPPORT CENTER
1-800-653-5350

If you purchased your Symbol product from a Symbol Business Partner, contact that Business Partner for service.

Canada

Mississauga, Ontario
Canadian Headquarters
(905) 629-7226

Europe

Wokingham, England
European Headquarters
0734-771-222 (Inside UK)
+441-734-771222 (Outside UK)

Asia

Singapore
Symbol Technologies Asia, Inc.
337-6588 (Inside Singapore)
+65-337-6588 (Outside Singapore)