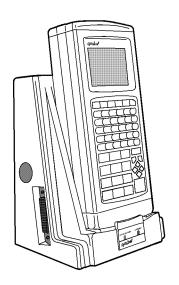
3 3 6 6 Cradle



# <del>symb</del>ol\*

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Symbol Technologies, Inc. One Symbol Plaza Holtsville, N.Y. 11742-1300 http://www.symbol.com

### Patents

This product is covered by one or more of the following U.S. and foreign Patents: U.S. Patent No.4,360,798; 4,369,361; 4,387,297; 4,460,120; 4,496,831; 4,593,186; 4,603,262; 4,607,156; 4,652,750; 4,673,805; 4,736,095; 4,758,717; 4,816,660; 4,845,350; 4,896,026; 4,897,532; 4,923,281; 4,933,538; 4,992,717; 5,015,833; 5,017,765; 5,021,641; 5,029,183; 5,047,617; 5,103,461; 5,113,445; 5,130,520; 5,140,144; 5,142,550; 5,149,950; 5,157,687; 5,168,148; 5,168,149; 5,180,904; 5,216,232; 5,229,591; 5,230,088; 5,235,167; 5,243,655; 5,247,162; 5,250,791; 5,250,792; 5,260,553; 5,262,627; 5,262,628; 5,266,787; 5,278,398; 5,280,162; 5.280.163: 5.280.164: 5.280.498: 5.304.786: 5.304.788: 5.306.900: 5.321.246: 5,324,924; 5,337,361; 5,367,151; 5,373,148; 5,378,882; 5,396,053; 5,396,055; 5,399,846; 5,408,081; 5,410,139; 5,410,140; 5,412,198; 5,418,812; 5,420,411; 5,436,440; 5,444,231; 5,449,891; 5,449,893; 5,468,949; 5,471,042; 5,478,998; 5,479,000; 5,479,002; 5,479,441; 5,504,322; 5,519,577; 5,528,621; 5,532,469; 5,543,610; 5,545,889; 5,552,592; 5,557,093; 5,578,810; 5,581,070; 5,589,679; 5,589,680; 5,608,202; 5,612,531; 5,619,028; 5,627,359; 5,637,852;5,664,229; 5,668,803; 5,675,139; 5,693,929; 5,698,835; 5,705,800; 5,714,746; 5,723,851; 5,734,152; 5,734,153; 5,742,043; 5,745,794; 5,754,587; 5,762,516; 5,763,863; 5,767,500; 5,789,728; 5,789,731; 5,808,287; 5,811,785; 5,811,787; 5,815,811; 5,821,519; 5,821,520; 5,823,812; 5,828,050; 5,850,078; 5,861,615; 5,874,720; 5,875,415; 5,900,617; 5,902,989; 5,907,146; 5,912,450; 5,914,478; 5,917,173; 5,920,059; 5,923,025; 5,929,420; 5,945,658; 5,945,659; 5,946,194; 5,959,285; D305,885; D341,584; D344,501; D359,483; D362,453; D363,700; D363,918; D370,478; D383,124; D391,250; D405,077; D406,581; D414,171; D414,172. Invention No. 55,358; 62,539; 69,060; 69,187 (Taiwan); No. 1,601,796; 1,907,875; 1,955,269 (Japan).

European Patent 367,299; 414,281; 367,300; 367,298; UK 2,072,832; France 81/03938; Italy 1,138,713.

rev. 11/99

### Introduction

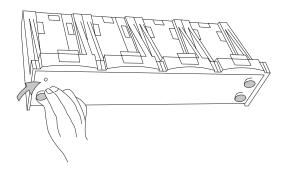
Symbol Technologies' 3366 Cradle provides communication and charging capabilities for Series 3300 terminals. The 3366 communicates through an RS-232 interface to a computer, printer or modem.

### **About This Guide**

This guide provides operation and installation information.

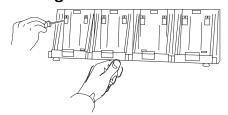
# **Table Mounting**

Note: Installing the suction cup feet is not mandatory but will help keep the cradle in place.



- 1. On the bottom of the cradle, thread each of the four suction cup feet into the screw holes.
- 2. Wet the base of each suction cup then secure the cradle to a smooth tabletop by pushing firmly down on the cradle.

# **Wall Mounting**



- Hold the cradle against the wall and mark the two screw hole positions (one in the first cradle slot and one in the fourth cradle slot). Make sure the wall is flat.
- 2. Attach the cradle with appropriate fasteners. For example, use anchors for plasterboard (drywall).
- 3. Cover the screw holes in the cradle with the black self-adhesive strips provided.

# **Connecting Power**

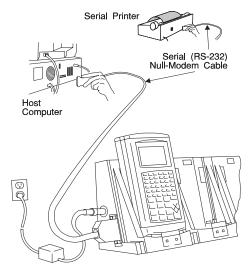
- Connect the power supply cord with the round plug to the power connector on the side of the cradle (power supply p/n 60153-00-00 for domestic use and 60174-00-00 for international).
- Connect the power supply cord with the AC plug to a standard electrical outlet.
- 3. The green and red indicators light for about 3 seconds, blink for 3 seconds, then go out.



# Connecting Cable for Data Communications (to a host computer, printer or modem)

- 1. Plug serial cable (RS-232) into the communication port located on the left end of cradle below the power connector.
- 2. Connect the other end of the cable to the serial (COMM) port of the host computer or printer.

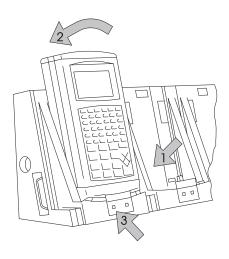
Note: In most cases, you must use a null-modem cable. However, modems and some serial printers (DCE-type) do not need a null-modem. See your system administrator.



# **Inserting Terminal in Cradle**

Caution: Do not remove the terminal while the cradle's red COMM light is blinking.

- 1. Seat the terminal into the bottom of the cradle.
- Press the top of the terminal toward the back of the cradle until the terminal is firmly seated. The cradle's green CHARG-ING indicator lights and the terminal is turned on.
- To remove, pull top of terminal forward then lift it out of cradle.



# **Connecting to Other Cradles**

Up to 25 cradles can be connected in series using an RS-232 intercradle cable (p/n 60427-00-00).

Caution: Each cradle must have its own power supply; any other method of power hookup is unsafe.

- 1. Plug one end of the inter-cradle cable into the communication port located on the right end of the first cradle.
- Plug the other end of the inter-cradle cable into the communication port located below the power connector on the left end of the second cradle.
- Connect power supply to second cradle as described in "Connecting Power" on page 2.
- Repeat the above steps for any additional cradles you wish to connect.



## **Sending Data**

- 1. Place the terminal in the cradle.
- 2. Press the appropriate key on the terminal as required by your application program. The cradle's red *COMM* indicator blinks when communication begins.

# 3 3 6 6 C r a d l e

Caution: Do not remove the terminal while the cradle's red

COMM light is blinking.

# Recharging the Terminal's Battery

Caution: Do not charge if battery temperature is below  $0^{\circ}$  C (32° F). If below  $0^{\circ}$  C, wait 2 hours for battery to warm up.

- The NiCd battery is automatically recharged whenever the terminal is properly inserted in the cradle. The terminal may be on or off.
- The terminal must be left in the cradle up to 14 hours to recharge a fully discharged battery. The terminal contains a safety mechanism so that disposable alkaline batteries are not charged.

# **Indicator Lights**

Light Action	Meaning
CHARGING and COMM on for 3 seconds, then blink for 3 seconds, then both turn off	Cradle has just been connected to power.
CHARGING on, COMM off	Terminal is correctly seated in cradle and its battery is charging
CHARGING and COMM on	Waiting for host or printer.
CHARGING on, COMM blinking	Sending or receiving data. When communication is completed, the COMM light goes out.

# Quick Reference

# **Troubleshooting**

Symptom	Possible Cause	Action
Green and red indicators do not momentarily light when the cradle is plugged in.	Cradle is not receiving power.	Make sure power cable is securely connected and wall outlet is supplying power.
Green CHARGING indicator does not light when terminal is inserted	Terminal is not seated firmly in cradle.	Replace terminal in cradle; terminal must fit securely.
in cradle.	Terminal is not communicating with cradle.	Try another terminal.
NiCd battery in terminal does not recharge.	Battery failed.	Replace battery.
	Terminal removed from cradle too soon.	Replace terminal in cradle; about 8 hours are needed to recharge a completely dead battery.
No data is transmitted to the host or printer, or the data transmitted to host or printer is incomplete.	Terminal removed from cradle while red COMM indicator was blinking.	Replace terminal in cradle and retransmit.
	Wrong type of cable.	Null modem cable is required for communication to DTE devices. Retransmit using appropriate null modem cable.

# 3 3 6 6 Cradle

### Service Information

Before you use the unit, it must be configured to operate in your facility's network and run your applications.

If you have a problem running your unit or using your equipment, contact your facility's Technical or Systems Support. If there is a problem with the equipment, they will contact the Symbol Support Center:

United States	1-800-653-5350	Canada	905-629-7226	
United Kingdom	0800 328 2424	Asia/Pacific	337-6588	
Australia	1-800-672-906	Austria	1-505-5794	
Denmark	7020-1718	Finland	9 5407 580	
France	01-40-96-52-21	Germany	6074-49020	
Italy	2-484441	Mexico	5-520-1835	
Netherlands	315-271700	Norway	66810600	
South Africa	11-4405668	Spain	9-1-320-39-09	
Sweden	84452900			
Latin America Sales Support		1-800-347-0178 Inside US +1-561-483-1275 Outside US		
Europe/Mid-Fact Distributor Operations		Contact local distributor or cal		

Europe/Mid-East Distributor Operations

Contact local distributor or call +44 118 945 7360

### Warranty

Symbol Technologies, Inc. ("Symbol") manufactures its hardware products in accordance with industry-standard practices. Symbol warrants that for a period of twelve (12) months from date of shipment, products will be free from defects in materials and workmanship.

This warranty is provided to the original owner only and is not transferable to any third party. It shall not apply to any product (i) which has been repaired or altered unless done or approved by Symbol, (ii) which has not been maintained in accordance with any operating or handling instructions supplied by Symbol, (iii) which has been subjected to unusual physical or electrical stress, misuse, abuse, power shortage, negligence or accident or (iv) which has been used other than in accordance with the product operating and handling instructions. Preventive maintenance is the responsibility of customer and is not covered under this warranty.

Wear items and accessories having a Symbol serial number, will carry a 90-day limited warranty. Non-serialized items will carry a 30-day limited warranty.

### Warranty Coverage and Procedure

During the warranty period, Symbol will repair or replace defective products returned to Symbol's manufacturing plant in the US. For warranty service in North America, call the Symbol Support Center at 1-800-653-5350. International customers should contact the local Symbol office or support center. If warranty service is required, Symbol will issue a Return Material Authorization Number. Products must be shipped in the original or comparable packaging, shipping and insurance charges prepaid. Symbol will ship the repaired or replacement product freight and insurance prepaid in North America. Shipments from the US or other locations will be made F.O.B. Symbol's manufacturing plant.

Symbol will use new or refurbished parts at its discretion and will own all parts removed from repaired products. Customer will pay for the replacement product in case it does not return the replaced product to Symbol within 3 days of receipt of the replacement product. The process for return and customer's charges will be in accordance with Symbol's Exchange Policy in effect at the time of the exchange.

Customer accepts full responsibility for its software and data including the appropriate backup thereof.

Repair or replacement of a product during warranty will not extend the original warranty term.

Symbol's Customer Service organization offers an array of service plans, such as on-site, depot, or phone support, that can be implemented to meet customer's special operational requirements and are available at a substantial discount during warranty period.

### General

Except for the warranties stated above, Symbol disclaims all warranties, express or implied, on products furnished hereunder, including without limitation implied warranties of merchantability and fitness for a particular purpose. The stated express warranties are in lieu of all obligations or liabilities on part of Symbol for damages, including without limitation, special, indirect, or consequential damages arising out of or in connection with the use or performance of the product.

Seller's liability for damages to buyer or others resulting from the use of any product, shall in no way exceed the purchase price of said product, except in instances of injury to persons or property.

Some states (or jurisdictions) do not allow the exclusion or limitation of incidental or consequential damages, so the proceeding exclusion or limitation may not apply to you.

## **Ergonomic Recommendations**

Caution: In order to avoid or minimize the potential risk of ergonomic injury follow the recommendations below. Consult with your local Health & Safety Manager to ensure that you are meeting with your company's safety programs to prevent employee injury.

- · Reduce or eliminate repetitive motion
- Maintain a natural position
- · Reduce or eliminate excessive force
- Keep objects that are used frequently within easy reach
- · Perform tasks at correct heights
- · Reduce or eliminate vibration
- Reduce or eliminate direct pressure
- · Provide adjustable workstations
- · Provide adequate clearance
- Provide a suitable working environment
- · Improve work procedures.

# Regulatory Information Radio Frequency Interference Requirements

This device has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the Federal Communications Commissions Rules and Regulation. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

However, there is no guarantee that interference will not occur in a particular installation. If the equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Re-orient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with FCC Part 15. Operation is subject to the following two conditions: (1) this device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation.

### Radio Frequency Interference Requirements - Canada

This device complies with RSS 210 of Industry & Science Canada. Operation is subject to the following two conditions: (1) this device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation.

This Class B digital apparatus complies with Industry Canada Standard ICES-003. Cet appareil numérique de la classe B est conform à la norme NMB-003 d'Industrie Canada.

## **CE Marking and European Union Compliance**



Products intended for sale within the European Union are marked with the CE Mark which indicates compliance to applicable Directives and European Normes (EN), as follows. Amendments to these Directives or ENs are included:

### Applicable Directives

- Electromagnetic Compatibility Directive 89/336/EEC
- Low Voltage Directive 73/23/EEC

### Applicable Standards

- EN 55022:1998, Limits and Methods of Measurement of Radio Disturbance Characteristics of Information Technology Equipment
- EN 55024:1998; Information Technology equipment Immunity characteristics -Limits and methods of measurement
- IEC 1000-4-2:1995; Electromagnetic compatibility (EMC); Part 4:Testing and measurement techniques; Section 4.2:Electrostatic discharge immunity test
- IEC 1000-4-3:1997; Electromagnetic Compatibility (EMC); Part 4:Testing and measurement techniques; Section 3. Radiated, radio frequency, electromagnetic field immunity test.
- IEC 1000-4-4:1995; Electromagnetic compatibility (EMC); Part 4: Testing and measurement techniques; Section 4:Testing electrical fast transient,/Burst immunity.
- IEC1000-4-5:1995; Electromagnetic compatibility (EMC), Part 4: Testing and measurement techniques; Section 5: Surge Immunity
- IEC 1000-4-6:1996; Electromagnetic compatibility (EMC), Part 4:Testing and measurement techniques; Section 6: Immunity to conducted disturbances, induced by radio frequency fields.
- IEC 1000-4-11:1994; Electromagnetic compatibility (EMC), Part 4: Testing and measurement techniques; Section 11: Voltage Dips, Short Interruptions, and Voltage Variations.
- EN 60 950 + A1+A2+A3+A4+A11 Safety of Information Technology Equipment Including Electrical Business Equipment
- EN 60 825-1 (EN 60 825) Safety of Devices Containing Lasers

### Telephone Devices (Modems) - United States

If this product contains an internal modem it is compliant with Part 68 of the Federal Communications Commission Rules and Regulations and there will be a label on the product showing the FCC ID Number and the REN, Ringer Equivalence Number. The REN is used to determine the quantity of devices which maybe connected to the telephone line. Excessive RENs on the telephone line may result in the device not ringing in response to an incoming call. In most but not all areas, the sum of the RENs should not exceed 5.0. To be certain of the number of devices that may be connected to the line, as determined by the total number of RENs, contact the telephone company to determine the maximum REN for the calling area.

If the modem causes harm to the telephone network, the telephone company will notify you in advance; however, if advance notice is not practical, you will be notified as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the modem. If this happens the telephone company will provide advance notice so you may make any necessary modifications to maintain uninterrupted service.

### Telephone Devices (Modems) - Canada

If this product contains an internal modem it is compliant with CS-03 of Industry Canada and there will be a Canadian certification number (CANADA: \_\_\_\_) on a label on the outside of the product. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The Department does not guarantee the equipment will operate to the user's satisfaction. Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single-line, individual service may be extended by means of a certified convector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

User should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

**Caution:** User should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

### Ouick Reference

The Load Number (LN) assigned to each terminal device denotes the percentage of the total load to be connected to the telephone loop which is used by the device, to prevent overloading. The termination of a loop may consist of any combination of devices, subject only to the requirement that the total of the Load Numbers of all devices not exceed 100.

The Load Number is located on a label on the product.

Contact your local Symbol Technologies, Inc., representative for service and support; Symbol Technologies, Inc., Canadian Sales and Service 2540 Matheson Boulevard East Mississauga, Ontario

Canada L4W 4Z2 Phone - 905 629 7226

L'étiquette d'Industrie Canada indentifie le matériel homologué. Cette étiquette certifie que le matériel est conforme à certaines normes de protection, d'exploitation et de sécurité des réseaux de télécommunications. Toutefois, le Ministère n'assure pas que le matériel fonctionnera a la satisfaction de l'utilisateur.

Avant d'installer ce matériel, l'utilisateur doit assurer qu'il soit permis de la raccorder aux installations de l'entreprise locale de télécommunications. Le matériel doit également être installé en suivant une méthode de acceptée raccordement. Dans certains cas, les fils intérieurs de l'entreprise utilisés pour un service individuel à ligne unique peuvent être prolongés au moyen d'un dispositif de raccordement homologué (cordon rallonge téléphonique interne). L'abonné ne doit pas oublier qu'il est possible que la conformité aux conditions énoncées ci-dessus n'empechent pas la dégradation du service dans certaines situations. Actuellement, les entreprises de télécommunication ne permettent pas que l'on raccorde leur matériel à des jacks d'abonné, sauf dans les cas précis prévus pas les tarrifs particuliers de ces entreprises.

Les réparations de matériel homologué doivent être effectuées par un centre d'entretien canadien autorise désigné par le fournisseur. La compagnie de télécommunications peut demander à l'utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l'utilisateur, ou à cause de mauvais fonctionnement.

Pour sa propre protection, l'utilisateur doit assurer que tous les fils de mise à la terre de la source d'énergie électrique, des lignes téléphoniques et des canalisations d'eau métalliuques, s'il y en a, soient raccordés ensemble. Cette précaution est particulièrement importante dans les regions rurales.

Avertssement: L'utilisateur ne doit pas tenter de faire ces raccordements lui-meme; il doit avoir recours aux services d'un électricien.

L'indice de charge (IC) assigné à chaque dispositif terminal indique, pour éviter toute surcharge, le pourcentage de la charge totale qui peut être raccordée à un circuit téléphonique bouclé utilisé par ce dispositif. La terminasion du circuit bouclé peut être constituée de n'importe quelle combinaison de dispositifs, pourvu que la somme des indices de charge de l'ensemble des dispositifs ne dépasse pas 100.

L'indice de charge se trouve sur le produit.



72-40937-01 Revision A — January 2000