



User Guide

Portsmith Modem Charging Cradle

Model Number: PS6PM5M
PS6PM5M-I

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Introduction

About the Portsmouth Modem Charging Cradle

The Portsmouth Modem Charging Cradle enables a telephone connection to a host computer. Handheld users can access and transfer critical information as easily as making a phone call. This user guide provides an overview of setting up and using the Modem Charging Cradle.

Minimum Requirements

The following minimum requirements must be met for the network, handheld, and desktop computer:

- Palm m125/130/500/505/515 or i705 Series handheld
- The AC power adaptor for Portsmouth Modem Charging Cradle
- Portsmouth Modem Charging Cradle
- A desktop computer with a modem (V.34 minimum) and HotSync Manager® configured to synchronize via the modem connection.

Unpacking the Product

The Modem Charging Cradle box contains the following items:

- **Modem Charging Cradle**

The Modem Charging Cradle is designed specifically for a Palm product. It has a custom designed mechanical interface to accommodate the handheld in the front. At the rear are three connections. One is the power jack, which is compatible with the provided AC adaptor. The other two connections are phone jacks. “Line In” is provided to bring the phone connection from the wall (or telephone company) line into the device. “Line Out” is provided to pass the signal through the device to a phone or other device that shares the line. Please note that only one device may use the line at a time.
- **Power adapter**

The AC power adaptor provided with the unit is designed specifically for the Portsmouth Modem Charging Cradle. It uses standard household outlet voltage (120VAC) and converts it to the voltage needed to power the cradle. This adaptor is not intended for any application other than the Portsmouth Modem Charging Cradle. Using an adaptor other than the one provided to power the cradle may damage the unit and will void the warranty.
- **Phone cord**
- **Quick install guide**
- **Warranty card**

Chapter 1

Preparing to Use the Modem Charging Cradle

Installation Overview

Before using the Modem Charging Cradle, the hardware and software must be properly configured. Below is a summary of the steps required for proper configuration. This chapter provides details about each step listed below.

- Plug in the power cord and connect the Modem Charging Cradle to a phone line.
- Configure HotSync Manager to communicate via the Modem Charging Cradle.

Preparing the Modem Charging Cradle for Use

Plug the AC adapter (provided) into a wall outlet. Plug the barrel connector end of the power cord into the power jack on the back of the Modem Charging Cradle.

The Modem Charging Cradle is designed for use on standard analog phone lines (sometimes called POTS lines). *Digital lines such as those used in PBX systems are not compatible with the Modem Charging Cradle.* Using the phone cord provided, plug one end into an RJ11 receptacle and the other into the “line-in” plug on the back of the Modem Charging Cradle.

Configuring the Handheld Version of HotSync for Use with the Modem Charging Cradle

For complete information on using HotSync with a modem, please refer to the Palm device user manual or software documentation.

HotSync is pre-installed on handhelds compatible with the Modem Charging Cradle. It must be configured to work with the Modem Charging Cradle.

To configure HotSync to work with the Modem Charging Cradle:

- Open the HotSync application from main Palm menu.
- Click the Menu icon or “HotSync” in the upper left hand corner of the screen to open the menu.
- Click “Options” to display the menu and select “Modem Sync Prefs.”
- Ensure “Direct to Modem” option is selected, if not, then select it by clicking on it and exit the menu.
- In the drop down under the HotSync button, select “Serial to Modem.”
- Click on “Enter phone #” and enter the appropriate phone number and specify dialing options.
- Insert the PDA in the cradle and either hit the HotSync button on the cradle or initiate a HotSync from the screen.

Chapter 2

Install & Configure HotSync Desktop Synchronization Software

Before the Modem Charging Cradle can be used to perform a HotSync via the phone line the HotSync software must be installed and/or configured on both the desktop computer and the handheld.

Tips to configure network desktop synchronization:

1. Follow the HotSync installation instructions to install the software on the desktop computer.
2. Make sure the synchronization software is set up for use with a modem.
3. Make sure the appropriate user name is selected in the synchronization software.
4. Some desktop synchronization packages (Such as HotSync® and ActiveSync®) require the user to place the handheld in a cradle attached to the local PC and press the synchronization button. This operation records network information about the desktop computer on the handheld. With this information, the handheld can be recognized by the computer when a synchronization operation is performed using the modem..

NOTE: To perform any synchronization with the desktop computer using the Modem Charging Cradle, the desktop computer must be on, the desktop synchronization software must be running, and the software must be set up for use with a modem.

Technical Support

For additional information, refer to the FAQ List in the Support Section at www.portsmith.com. If you need additional assistance, you can contact technical support via e-mail at: support@portsmith.com or directly by phone at (208) 395-1300. Please provide the following information:

- Name, email address, and phone number
- Portsmith Modem Charging Cradle model number
- Portsmith Modem Charging Cradle serial number
- handheld make and model
- PC make, model, and operating system
- Detailed problem description

NOTE

The Modem Charging Cradle serial number can be found on the bottom label of the adapter.

Appendix A

Glossary of Terms

Desktop Computer: A PC or Laptop where information resides that you perform a HotSync with using a USB or serial cradle.

Modem: A device for transmitting usually digital data over telephone wires by modulating the data into an audio signal to send it and demodulating an audio signal into data to receive it.

Handheld: A handheld computing device, specifically Palm m125/130/500/505/515 or i705 Series handheld.

Appendix B

Warranties and Other Product Information

Hardware Warranty

Portsmith, Inc. warrants this product against defects in materials and workmanship to the purchaser for a period of two (2) years from the date of shipment. This warranty is limited to a repair or replacement of the product. To obtain warranty service, the purchaser must first call Portsmith, Inc. for an RMA number, then return the product to Portsmith, Inc. for repair or replacement.

Purchaser shall prepay shipping charges for products returned to Portsmith, Inc.

Portsmith, Inc. will pay for return of the products to purchaser, except that purchaser shall pay all shipping charges, duties, and taxes for products returned to Portsmith, Inc. from a country other than the United States.

Portsmith, Inc. makes no other warranty of any kind with regard to this material.

Portsmith, Inc. shall not be liable for errors contained herein or for incidental or consequential damages in connection with the furnishing, performance, or use of this material.

Within thirty (30) days of receipt should the product fail for any reason other than damage due to customer negligence; purchaser has the right to return the product for a full refund of the purchase price. If the purchaser wishes to upgrade or convert to another Portsmith, Inc. product within the thirty (30) day period, purchaser has the right to return the product and apply the full purchase price toward the purchase of the other product.

Any other return will be subject to Portsmith, Inc.'s existing restocking policy.

PORTSMITH, INC. WARRANTS THAT THIS PRODUCT IS NEW OR HAS BEEN REMANUFACTURED TO MEET NEW STANDARDS USING NEW OR SERVICEABLE USED PARTS. PORTSMITH, INC. MAKES NO OTHER WARRANTY, EITHER EXPRESSED OR IMPLIED, WITH RESPECT TO THIS PRODUCT. PORTSMITH, INC. SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

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Software Warranty

This warranty applies only to software products. The warranty for hardware products is described elsewhere.

Portsmith, Inc. does not warrant that the operation of the program will meet your requirements or be error free. The program is provided "AS IS" without warranty of any kind. The entire risk as to the quality and performance of the program is with the purchaser. If the program proves defective or inadequate, purchaser assumes the entire cost of servicing or repair.

Portsmith, Inc. makes no other warranty, either expressed or implied, with respect to this product. Portsmith, Inc. specifically disclaims the implied warranties of merchantability and fitness for a particular purpose.

Some states or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. However, any implied warranty of merchantability or fitness is limited to the ninety (90) day duration of this written warranty.

Purchaser's exclusive remedy shall be the replacement of defective media which is returned to Portsmith, Inc. If Portsmith, Inc. is unable to replace the media within a reasonable amount of time; the purchaser may terminate this agreement by returning the program and all copies, documentation and proof of purchase for a refund of the purchase price.

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Software License Agreement

IMPORTANT

Before installing the software, please carefully read this License Agreement. Installation indicates your acceptance of the terms and conditions of this License. If you do not agree with these terms and conditions, you should return the software, and your money will be refunded.

License Agreement

This license permits you to

1. Use this software in the conduct of business without limit when the software is used with the Portsmouth Ethernet Cradle.
2. Copy the software onto any handheld connected to a Portsmouth Ethernet Cradle.

You are not permitted to...

1. Make modifications to any portion of this software product.
2. Merge this software product or any portion of it into another program or product.
3. Decompile, reverse engineer, disassemble or otherwise reduce the software to a human-perceivable form.

Warranties

The "Software Limited Warranty" included in this document governs all warranties.

NOTE:

BY INSTALLING THE SOFTWARE, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS AGREEMENT UNDERSTAND IT AND AGREE TO BE BOUND BY ITS TERMS AND CONDITIONS. YOU FURTHER AGREE THAT IT IS THE COMPLETE AND EXCLUSIVE STATEMENT OF THE AGREEMENT BETWEEN US AND SUPERSEDES ANY PROPOSAL OR PRIOR AGREEMENT EITHER ORAL OR WRITTEN, AND ANY OTHER COMMUNICATIONS BETWEEN US RELATING TO THE SUBJECT MATTER OF THIS AGREEMENT YOU FURTHER AGREE THAT PORTSMITH, INC IS REQUIRED TO ENGAGE IN ANY PROCEEDING, LEGAL OR OTHERWISE, TO ENFORCE ITS RIGHTS UNDER THIS AGREEMENT PORTSMITH, INC. SHALL BE ENTITLED TO RECOVER FROM LICENSEE, IN ADDITION TO ANY OTHER SUMS DUE, REASONABLE ATTORNEY FEES, COSTS AND DISBURSEMENTS

Regulatory Information

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

Portsmith, Inc. is not responsible for radio/TV interference caused by using unauthorized cables or by making unauthorized changes to this equipment.

VCCI Notice

This is a Class B product, to be used in a domestic environment, based on the Technical Requirement of the Voluntary Control Council for Interference from Information Technology Equipment (VCCI). If this is used near a radio or television receiver in a domestic environment, it may cause radio interference. Please install and use the equipment according to the instruction manual.

CAUTION

The manufacturer Regulatory Engineering Department must approve changes or modifications not covered in this user guide in writing. Changes or modifications made without written approval may void the user authority to operate this equipment.

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