## Restaurant

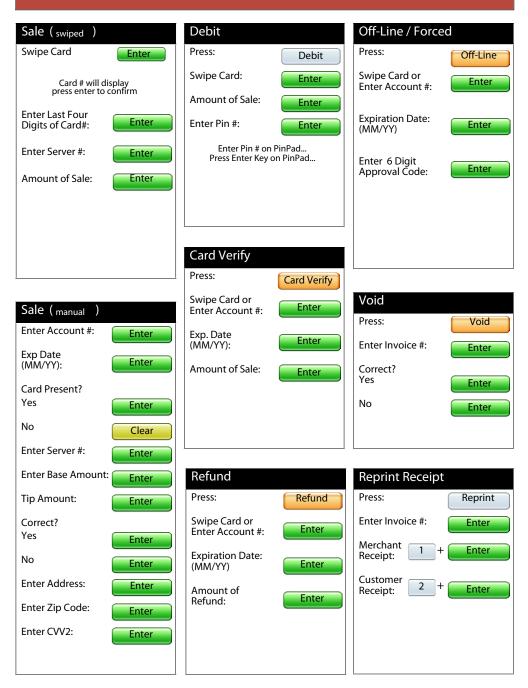
## Quick Reference Card For HyperCom T7P, T77 and T7-Plus Terminals



Print Reports	AVS Response Codes		
Press: Reports	VISA Description		
Select Report Type:	Y Yes - Exact Match on Address and Zip.		
Server: 2	A Address Matches, Zip Code Does Not.		
Press: Enter	Z Zip Code Matches, Address Does Not.		
Summary: 4	N Neither Address nor Zip Code Match.		
Press: Enter	U Address Information Unavailable, or Issuer Does Not Support AVS.		
If Server Report:	R Retry - Issuer's System Unavailable or Timed Out.		
Detail:	E Error - Transaction Ineligible for AVS or Edit Error Found.		
Press: Enter	S AVS Not Supported by Issuer.		
Summary: 2	Error Mossagos		
Press: Enter	Error Messages		
Unadjusted: 3	ERROR CALL HELP ND :	Terminal is not detecting a dial tone, please retry transaction.	
Press: Enter Open Tabs: 6	ERROR CALL HELP FE:	Authorization declined	
Press: Enter	COMMS ERROR:	Communication Error, please retry transaction.	
Settlement Press: Settle	CALL HELP CENTER 539 :	Error occurred on the Host System please contact Help Desk. (1-888-830-0555).	
Scanning Batch Please Wait Displays Total Sales	RETRY-COMM ERROR 544 :	Error occurred when uploading Batch, retry batch upload.	
Correct? Yes Enter	PLEASE CALL LC:	This Particular credit card has been reported lost card.	
No Clear	ERROR CALL HELP TR:	Invalid Transaction, please check card number and retry transaction.	
If "NO", Settlement is canceled.  If "YES", the Terminal Displays refund Totals.	PLEASE CALL CC :	This Particular credit card has been reported stolen.	
Correct? Yes Enter	CALL HELP CM:	Invalid card. The credit card number is not recognized as a valid card number.	
No Clear	CALL HELP AM:	Invalid amount, retry processing transaction with a valid amount.	
If "NO", Settlement is canceled. If "YES", the Terminal Will Dial Out to Close the Batch.	CALL VOICE OPERATOR:	Contact Visa/Master Card voice authorization.	
Instructions of Using MC/VISA Voice Authorization Line			
DIAL	1-800-897-7530		
ENTER MERCHANT ID #	Enter your merchant ID number (exp.8990000) followed by the pound sign to confirm		
ENTER ACCOUNT #	Enter credit card number followed by the pound sign to confirm.		
ENTER EXPIRATION DATE	Enter EXP DATE (MM/YY) followed by the pound sign to confirm		
ENTER TRANSACTION AMOUNT	Enter amount of sale.		
PROCESSING	Six digit authorization number is issued.		
WARNING			
Please note that when obtaining an authorization number using the voice authorization line the sale is not automatically deposited to your account. The sale must be manually entered (FORCE/OFFLINE) to your terminal for the sale to be batched/deposited to your account.			

## Retail

## Quick Reference Card For HyperCom T7P, T77 and T7-Plus Terminals



Settlement (Batch)	AVS Response Codes		
Press: Settle	VISA Description		
	Y Yes - Exact Match on Address and Zip.		
Enter Password: Password	A Address Matches, Zip Code Does Not.		
Press: Enter	Z Zip Code Matches, Address Does Not.		
Scanning Batch Please Wait	N Neither Address nor Zip Code Match.		
Sales totals will display on the screen	U Address Information Unavailable, or Issuer Does Not Support AVS.		
To Confirm Press: Enter	R Retry - Issuer's System Unavailable or Timed Out.		
	E Error - Transaction Ineligible for AVS or Edit Error Found.		
Correct? Yes: Enter	S AVS Not Supported by Issuer.		
No: Clear	Error Messages		
Return totals will display on the screen	ERROR CALL HELP ND :	Terminal is not detecting a dial tone, please retry transaction.	
To Confirm Press: Enter	ERROR CALL HELP FE:	Authorization declined	
Correct? Yes: Enter	COMMS ERROR:	Communication Error, please retry transaction.	
No: Clear	CALL HELP CENTER 539 :	Error occurred on the Host System please contact Help Desk. (1-888-830-0555).	
Print Reports	RETRY-COMM ERROR 544 :	Error occurred when uploading Batch, retry batch upload.	
Press: Reports	PLEASE CALL LC:	This Particular credit card has been reported lost card.	
Press: 3 Press: Enter	ERROR CALL HELP TR:	Invalid Transaction, please check card number and retry transaction.	
Print Summary Report	PLEASE CALL CC :	This Particular credit card has been reported stolen.	
Press: Reports	CALL HELP CM:	Invalid card. The credit card number is not recognized as a valid card number.	
Press: 4	CALL HELP AM:	Invalid amount, retry processing transaction with a valid amount.	
Press: Enter	CALL VOICE OPERATOR:	Contact Visa/Master Card voice authorization.	
Instructions of Using MC/VISA Voice Authorization Line			
DIAL	1-800-897-7530		
ENTER MERCHANT ID #	Enter your merchant ID number (exp.8990000) followed by the pound sign to confirm		
ENTER ACCOUNT #	Enter credit card number followed by the pound sign to confirm.		
ENTER EXPIRATION DATE	Enter EXP DATE (MM/YY) followed by the pound sign to confirm		
ENTER TRANSACTION AMOUNT	Enter amount of sale.		
PROCESSING	Six digit authorization number is issued.		
WARNING			
Please note that when obtaining an authorization number using the voice authorization line the sale is not automatically deposited to your account. The sale must be manually entered (FORCE/OFFLINE) to your terminal for the sale to be batched/deposited to your account.			