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Technical Bulletin

Dolphin® 7400 Battery Packs

Date: March 19, 2002   *TB# 02–01*

HHP's Dolphin 7400 mobile computers meet various application needs in challenging data collection environments such as transportation, logistics, warehousing, delivery and route sales.

To ensure optimal usage in the field, HHP wants to make certain the terminals are being used in the correct manner.

In some instances, battery packs are not being properly installed in the Dolphin 7400 battery well, which may lead to improper battery performance in the terminals.

Follow these steps to properly install Dolphin 7400 battery packs:

1. Hold the terminal with the front panel (keyboard) facing down. Push the clip of the hand strap down and away from the terminal to disengage it; move the strap away from the battery compartment.

2. Insert the end without the locking tab into the top of the battery well opening and snap the battery into place with a hinging motion. Firmly press the battery locking tab until it is properly engaged into the battery well.

3. Reattach the hand strap by positioning it down over the battery case and sliding the clip back into place.

Please see following diagrams for proper battery pack installation procedures.

Thank you for your continued support of the Dolphin 7400 product line.

If you have any questions regarding this **Technical Bulletin**, please contact HHP's Application Support Team @ (800) 782-4263 or support@hhp.com

Dolphin 7400 Battery Pack

Installation Tips:

The Battery Pack Latch is designed to deflect backwards during installation and return to the undeflected position once fully engaged.

Properly engaged battery pack latch.

It has been observed that some battery packs can 'hang up' during insertion resulting in the latch not being fully engaged. Note the minimal space between the latch and the pack. This issue is specific to Dolphin 7400. There are no issues with Dolphin 7300 or 7450.

For any pack that does 'hang up', firmly press the back of the latch to ensure proper engagement.